

Shipping & Pickup Options

At Lather and Lotus, we strive to make receiving your handcrafted products as seamless as possible. Here's how we ensure convenience and flexibility:

Curbside Pickup

Prefer to skip shipping fees and pick up your order in person? Our Curbside Pickup option is here for you!

Location:

3410 Willowdale Rd, Fort Wayne, IN 46802

How It Works:

1. Select Curbside Pickup during checkout.
2. Choose your desired pickup date and provide any required details.
3. Once your order is ready, we'll notify you via email.

Pickup Details:

- Orders are typically ready within 4-5 business days.
- Missed your scheduled date? Don't worry—your order will be held until you can collect it.
- Bring your email confirmation or photo ID for a quick and easy pickup experience.

Note for Non-Local Customers:

If you select Curbside Pickup by mistake but need your order shipped, we'll send an invoice for shipping fees before fulfilling your order.

Shipping

For those who prefer delivery, we've got you covered:

- **Free Shipping:** Available on orders over \$95 within the United States (excluding wholesale and bulk orders).
- **Processing Times:** Orders are shipped within 5-7 business days, excluding weekends and holidays. Once shipped, a confirmation email with tracking details will be sent.
- **Seasonal Delays:** During holidays or high-demand periods, processing times may increase. Thank you for your patience!
- **Shipping Adjustments:** If your items fit into fewer packages, any overages in shipping fees will be refunded to your payment method.
- **U.S.-Only Shipping:** Currently, we only ship within the United States.

Whether you choose shipping or curbside pickup, your order is handcrafted with care and delivered with gratitude. Thank you for supporting Lather and Lotus! 🌸